

# Gace AI Privacy Policy

## 1. Introduction

Welcome to our Privacy Policy. This document explains how **Bartłomiej Strama**, residing at **Poland Gruszów 3 32-414 Gruszów** ("we," "us," or "our") collects, uses, and protects your personal data when you use our AI platform (the "Service"). We are committed to protecting your privacy and complying with applicable data protection laws, including the General Data Protection Regulation (GDPR).

## 2. What Information We Collect We only collect the information necessary to provide and improve our Service. This includes:

- **Account Information:** When you sign up, we collect your name, email address, and password.
- **Payment Information:** If you purchase a subscription, our secure payment processors ([Polar](#)) collect your billing details. We do not store your full credit card number.
- **Your Inputs (Prompts and Chats):** We process the text, files, and queries you submit to our AI chatbot.
- **Technical Data:** We automatically collect standard usage data, such as your IP address, browser type, device information, and how you interact with our Service (e.g., via essential cookies).

## 3. How We Use Your Data We use your information to:

- Provide, maintain, and secure the Service.
- Process your payments and manage your subscription.
- Respond to your customer support requests (via [support@gace.dev](mailto:support@gace.dev)).
- Send you important updates about your account or changes to our policies.

## 4. How We Handle Your AI Interactions .

Because our Service uses Artificial Intelligence, here is exactly what happens to the prompts and data you type into the chatbot:

- **Processing:** Your inputs are sent securely to our AI model providers (e.g., [OpenAI / Anthropic / Microsoft Azure]) to generate a response.
- **No Training on Your Data:** We do not use your personal data or chat history to train or improve our underlying AI models, and our third-party AI providers are restricted from using your data to train their base models.
- **Do Not Share Secrets:** While we protect your data, please do not input highly sensitive personal information, passwords, or confidential trade secrets into the AI.

## 5. Who We Share Your Data With

We do not sell your personal data. We only share it with trusted third-party service providers (Sub-processors) who help us run our platform, including:

- Cloud hosting providers (e.g., [Cloudflare](#), [Neon](#)).
- Payment processors.
- AI technology providers (as mentioned in section 4). These providers are bound by strict data processing agreements and GDPR compliance requirements.

## 6. Your GDPR Rights

Since we are based in the European Union, you have the following rights regarding your personal data:

- Access & Portability: You can request a copy of the data we hold about you.
- Correction: You can update inaccurate information in your account settings.
- Deletion ("Right to be Forgotten"): You can ask us to delete your account and associated personal data. Please note that while we can delete your account data, completely erasing specific past inputs from AI memory logs may be technically limited, though they will no longer be tied to your identity.
- Objection & Restriction: You can object to how we process your data in certain circumstances.

## 7. Data Retention

We keep your personal data only for as long as your account is active or as needed to provide the Service, comply with legal obligations, and resolve disputes.

## 8. Contact Us

If you have any questions about this Privacy Policy, wish to exercise your data rights, or want to contact our Data Protection Officer, please email us at: [support@gace.dev](mailto:support@gace.dev)